



Public Statement

***Conduct Of
Environmental
Public Engagement***



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Our Commitment

This public statement aims to inform all stakeholders of our organization's commitment to public participation within the framework of our environmental initiatives. We reaffirm our dedication to ensuring transparency, dialogue, and inclusion throughout all stages related to the assessment and management of environmental impacts.

Yas is committed to leading the way towards a low-carbon economy, driven by a business model that is inclusive, ethical, and sustainable.

Limiting our environmental impacts and ensuring sustainable growth requires us to be exemplary in our engagement with outside stakeholders. As a company placing the pursuit of positive impact in Africa at the forefront of our corporate strategy, Yas recognizes its leadership role in the telecom industry, in local communities, and in society. In the carrying out of this role, and in any advocacy or relationship with governments, regulators, businesses, investors, trade associations, suppliers, and clients, we are committed to acting with integrity, transparency, and responsibility, ensuring that our actions consistently reflect our values, respect our ESG commitments, and contribute to sustainable development across all markets where we operate.

Our purpose to become a reference in Africa for digital and financial inclusion drives us towards conducting business in a way that is right for our people, our communities, and our planet.

Scope of Application

This Public Statement applies to:

- All Yas entities, subsidiaries and joint ventures under our operational control
- All employees, contractors, suppliers, business partners and third parties acting on our behalf
- All operations, including our networks, digital platforms, procurement, distribution and customer engagement activities

Objectives of Environmental Public Engagement

Our public engagement approach aims to constructively involve communities, local authorities, civil society organizations, and all relevant stakeholders in decision-making processes that may impact the environment. This engagement is seeking to:



- Ensure transparency in the communication of environmental information, ensuring all environmental data are clearly presented and regularly updated.
- Promote informed and proactive consultation, encouraging open dialogue with stakeholders to identify and address concerns early.
- Encourage active public participation in the assessment of potential impacts, using methods such as surveys, public forums, and consultations to gather meaningful input.
- Strengthen trust between the organization and its stakeholders through regular engagement and transparent actions.
- Ensure compliance with national and international environmental regulations.

Principles

- 1.1 Aligning our environmental strategies and engagements with the objectives of the Paris Agreement, aiming to limit global warming to below 1.5°C compared to the pre-industrial levels.
- 1.2 Promoting further deployment of renewable energies across the African continent and advocating for mechanisms facilitating low-carbon energy procurement.
- 1.3 Not funding climate denial or lobbying against climate change regulations.
- 1.4 Complying with the applicable laws and international standards on environmental protection.
- 1.5 Disclosing progress made against environmental targets, and encouraging increased transparency on environmental issues, including key performance metrics and updates on environmental projects.
- 1.6 Raising awareness among employees, management, suppliers, clients, and engaging all stakeholders in our sustainability journey through educational initiatives and collaborative action to improve the impact of their climate action.
- 1.7 Building capacity on environmental issues to take coordinated, organized and scientifically approved action through training and capacity-building initiatives.
- 1.8 Assessing regularly Yas' compliance with this public statement and environmental performance using both qualitative feedback and quantitative data.
- 1.9 The use of AI for data analysis, the processing of public feedback, or supporting decision-making will follow strict ethical, transparent, and data-protective principles. All algorithmic or automated processes will be clearly explained, and human oversight will remain for all critical decisions on environmental impacts or public consultation. AI use will prioritize fairness, non-discrimination, and accountability.



Reporting, Grievances & Remedy

- Confidential reporting mechanism for submitting concerns, complaints, or suggestions related to our environmental activities through simple and transparent channels.
- Fair and confidential handling of all submissions, along with appropriate remediation measures.
- All complaints are documented to ensure traceability and continuous improvement of the system.

Transparency & Continuous Improvement

- Regular disclosure of key information on environmental impacts, mitigation measures, and outcomes of public consultations.
- Clear communication of any major project changes, supported by verified and accessible data.
- Ongoing evaluation of our engagement approach, integrating stakeholder feedback and updating practices in line with regulatory and technological developments.
- We will evaluate the effectiveness of our public engagement efforts annually, using both qualitative feedback from stakeholders and quantitative measures of environmental impact reduction.
- Use of digital tools, including responsible AI, appropriate, to strengthen environmental analysis and enhance the quality of public engagement.

Key Reference Standards

Our policy and commitments are aligned with international standards, including the IFC Performance Standards and the OECD Principles for Environmental Governance. These frameworks guide our actions (e.g., conducting ESIA in line with IFC PS1 and PS10 on stakeholder engagement) to manage environmental impacts, engage stakeholders, and report transparently on our progress. Other international and national standards, regulations and frameworks we align with include:

- World Bank guidelines on citizen engagement and environmental assessment.
- United Nations conventions on environmental protection, climate, and biodiversity.
- Applicable national environmental laws and regulations in the country of operation.
- National requirements for environmental impact assessments, public consultations, and natural resource protection.
- **Yas Internal Frameworks**
 - Internal Stakeholder Engagement Policy
 - Sustainability and Corporate Responsibility Policy
 - Ethics Policy



Training & Awareness

- Provide regular training sessions on environmental issues, regulatory compliance, and sustainability best practices.
- Raise staff awareness of environmental impacts and the prevention and mitigation measures in place.
- Offer targeted modules for teams involved in environmental assessment, public engagement, and risk management.
- Promote an internal culture of environmental responsibility, encouraging proactive reporting and eco-responsible behaviours.
- Implement continuous learning programs to reflect regulatory, technological, and methodological developments, including the responsible use of AI in environmental analysis.

Other references

This Public Statement on Human Rights must be read in conjunction with the Yas documents referenced below:

- Supplier Code of Conduct
- Conflicts of Interest
- Anti Bribery and corruption policies
- Code of Ethics and Professional conduct
- HSES Policy

At corporate level, the Chief Corporate Affairs Officer is responsible for ensuring compliance with and adherence to this policy.